

Clearinghouse Pilot



Presenters

- Roberta Hyland, Manager of Member Operations National Student Loan Clearinghouse
- Sue Szabo, Vice President AFSA Data Corp Direct Loan Servicing Center, Utica



Agenda

- Clearinghouse Overview
- Direct Loan Pilot
- Direct Loan Servicing Center Impact

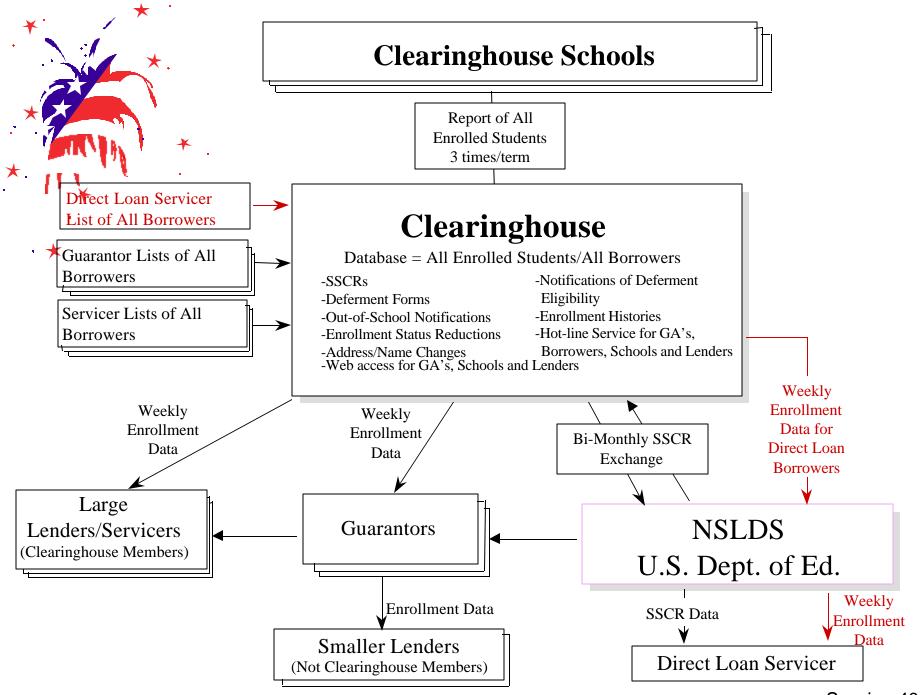


Clearinghouse Overview

- Chartered in July 1993
- Full operations began in July 1994
- Non-Profit, Independent
- Broad Program Representation on Board of Directors
- Mission: To serve as a central repository and single point of contact for the collection and timely exchange of accurate, comprehensive post-secondary enrollment status and related information.
- Funded by data recipients

Current Participation Levels

- 2,300 schools (including 400 Direct Loan Schools)
 - represent 80% of the nation's post-secondary enrollment
- U.S. Department of Education (for Direct Student Loans)
- 100% of student loan guarantee agencies
- All major student loan servicers
- Database contains enrollment records for:
 - 30 + million students and former students
 - 35 million loan records

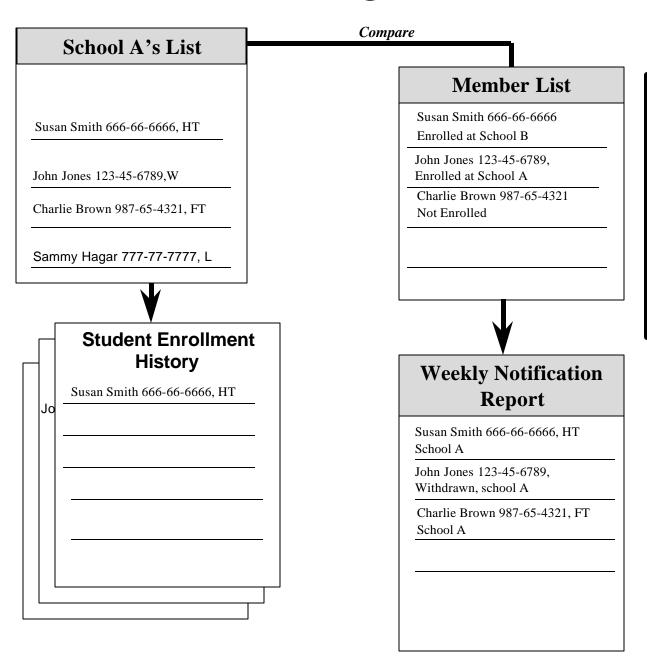




Data Integrity

- Approximately 150 edits are performed to insure data accuracy.
- Automated and manual corrections are made to the data.
- Upon final error resolution, data is loaded to the database.

Clearinghouse Process

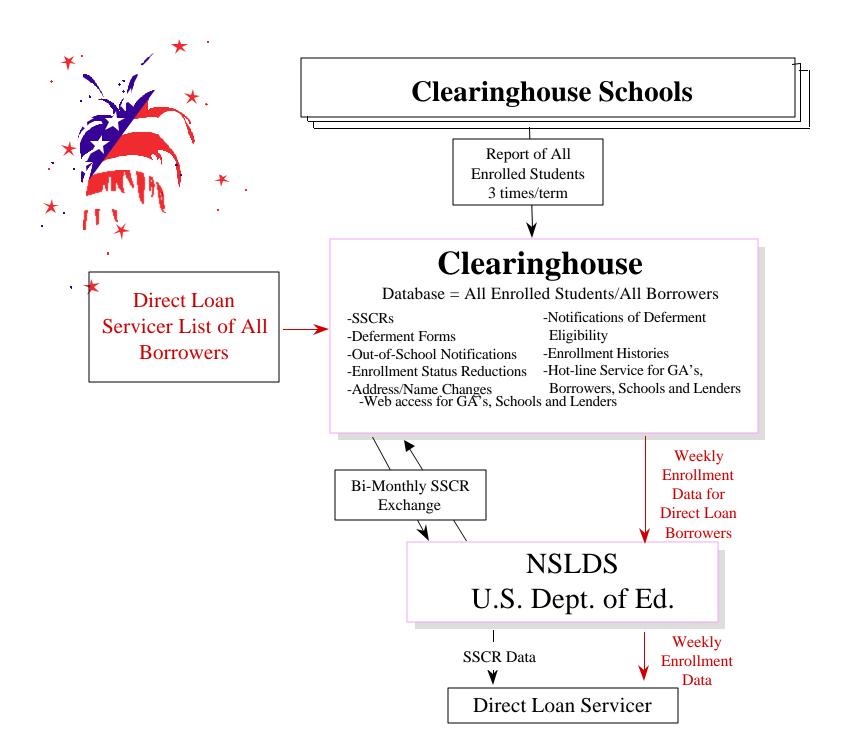


Clearinghouse Reports Students:

- Returning to school
- Transferring to another school
- Changing enrollment status, AGD, or address
- Maintaining current status

Pilot Milestones

- September 1999:
 - Memo of Understanding signed for Pilot Period 9/99 12/99.
- October 1999:
 - First Borrower Listing (Overlay) from Direct Loan Servicer processed.
- October 12, 1999:
 - First electronic enrollment data file for Direct Loan borrowers sent to NSLDS.
- December 22, 1999:
 - Contract signed with Department of Education effective January 1, 2000





Direct Loan Servicing Center



Enrollment Data for Direct Loan Borrowers sent on a weekly basis versus bi-monthly

- Transfer and Returning Students are included in weekly notification process.
- Reduction of Deferment forms needed



Direct Loan Servicing Center Process

- Receive weekly batches from NSLDS
 - Approximately 115,000 per week
- Batch is electronically processed in batches of 25,000 per night.
- Approximately 10% require manual application
 - 11,500 per week



SSCR - Process Edits

- If SSCR Record is more current, the system will auto populate the anticipated completion date. This occurs if the student is continuously enrolled.
 - If student is not enrolled, record may not populate automatically, requiring manual review.
 - A manual record could take up to 20-days after receipt to process.



SCCR - Update

- More SSCR transactions will not require manual review.
- Auto deferment functionality newly in place
- School Services has access to NSLDS & Clearinghouse data
 - Call with any discrepancy
 - Elimination of paper to handle conflicts



Direct Loan Servicing Center School Services

1-888-877-7658

Call between the hours of 8:00 a.m. and 8:30 p.m. EST, any weekday except Federal holidays.